

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 13th day of November' 2024
C.G.No.148/2024-25/Nellore Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao **Member (Finance)**
Sri. S.L. Anjani Kumar **Member (Technical)**

Between

Smt. A. Jayamma, West Street,
Kaluvoya, Nellore District. **Complainant**

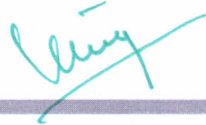
AND

1. Dy. Executive Engineer/O/Rapur (Previously Dy.EE/O/Gudur)
2. Executive Engineer/O/Nellore Rurals
(Previoulsy EE/O/Gudur) **Respondents**

This complaint came up for final hearing before this Forum through video conferencing on 12.11.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 04.10.2024 at Kaluvoya stating that they are having 20 agriculture service connections in Kaluvoya Village and they require one separate transformer for every 3/5 service connections.

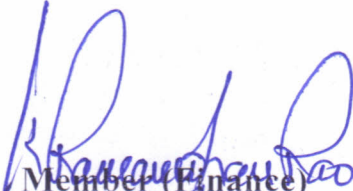


02. The said complaint was registered as C.G.No.148/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that the complainant did not provide the particulars of service connections and location of their lands and as such there is no possibility for them to assess the need of erection of additional transformers.
03. Heard respondents through video conferencing. Complainant remained absent. The respondents submit that since the complainant did not provide necessary particulars of their service connections and location of their lands, they are unable to conduct field inspection so as to identify the necessity of erection of additional transformers. The complainant remained absent. In the complaint the particulars of service connections i.e. number of service connections and location of their land are not stated. Without submission of the above referred particulars, it is highly impossible for the respondents to assess whether there is any genuine requirement of additional transformers or not. Hence, the request of the complainant cannot be considered for want of necessary details of their service connections. Accordingly, the complaint is dismissed. There is no order as to costs.


genuine

04. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 13th day of November'2024.


Member (Finance)
13/11/2024


CHAIRPERSON
13/11/2024


Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents


Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Nyantrana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.


13/11/2024